

CASE STUDY

Get Ahead of the Competition and Reduce Costs

Client Need:

A California credit union, once thought to be ahead of the race in automated valuation model (AVM) use, discovered that its AVM environment had become outdated, costly and uncompetitive. They wanted a decision management solution that would enable them to choose among multiple AVMs, establish customized business rules and tighten permissions amongst its multiple users.

Solution:

The create your own AVM Cascade feature featured within RealQuest Professional enabled them to instantly automate their underwriting business rules for AVM selection. The proprietary AVM testing engine also enabled them to select the best performing AVMs, while the administrative function allowed them to monitor and control usage. They found that the AVM sequencing rules, along with built-in access to AVMs such as ValuePoint®4, PowerBASE®, Home Value Explorer® (HVE®) and Fiserv's CASA®, took the hassle and guesswork out of the selection process.

Results:

To date, the credit union has reduced cost by approximately 10% per month by optimizing the AVM cascade and monitoring usage with the administrative module. Also, its entire user group participated in an online training session, which accelerated implementation and adoption, and helped the users understand other time-and cost saving features such as retrieving property detail information and comparables.

FOR MORE INFORMATION PLEASE CALL 1-866-774-3282

realquest.com

© 2010 CoreLogic

REALQUEST, VALUEPOINT, POWERBASE, HOME VALUE EXPLORER and HVE are registered trademarks of CoreLogic. REALQUEST PROFESSIONAL is a trademark of CoreLogic. All other trademarks are the property of their respective holders.

Proprietary and confidential. This material may not be reproduced in any form without expressed written permission.

9-CSRQP09-0510-01